

SC1

Very Satisfied

Satisfied

Dissatisfied

Very Dissatisfied

SC2

Didn't Think The Problem Was Serious

Thought It Would Cost Too Much

Trouble Finding or Getting To The Doctor

Time, Schedule, or Personal Conflicts

Thought Doctor Couldn't Do Much About The Problem

Was Afraid of Finding Out What Was Wrong

Doctor Would Not Accept My Insurance

SC3

Thought It Would Cost Too Much

Didn't Think Medicine Would Help The Condition

Was Afraid of Medicine Reactions or Contraindications

Don't Like To Take Medicine

Didn't Think Medicine Was Necessary

The Medicine Was Not Covered By Insurance or Not On
The Plan's Formulary

Trouble Obtaining Medicine

Obtained or Used Samples

Used Another Medicine As A Substitution

SC4

Often

Sometimes

Never